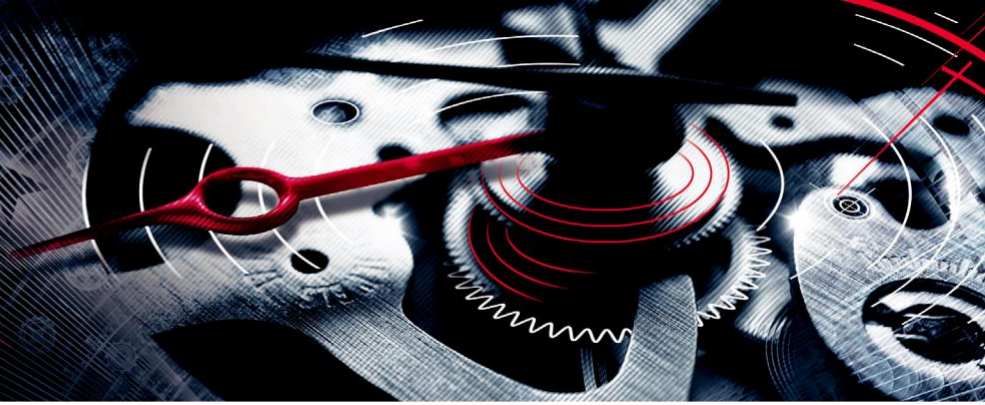


VERMEG

SOFTWARE
EXCELLENCE FOR
LEADERS IN FINANCE



| EMAIL PROCESSING

VERMEG is:

A software house....



COMMITTED



CONVINCED



A UNIQUE VALUE
PROPOSITION



EXPERT



INDEPENDENT

| **Committed** to our customers for more than 25 years.

| **Convinced** by the Digital Transformation strategy

| **Expert** in Banking and Insurance.

| **Independent** Technologically and Financially.

Choosing the right path is critical for success. VERMEG is focused on its areas of expertise to deliver specific differentiating journeys to meet every challenge.

CURRENT CHALLENGES - EMAIL

Financial Institutions, and Corporate Investment Banks in particular, receive thousands of emails daily from their clients. Dozens or even hundreds of employees are required to manually process them, this is a major source of:

| **Operational Risk:** High value transactions and key customer requests can be missed.

| **Client Satisfaction:** Missed, or delayed execution on emailed requests can result in significant relationship issues. Many institutions aren't even aware of client issues.

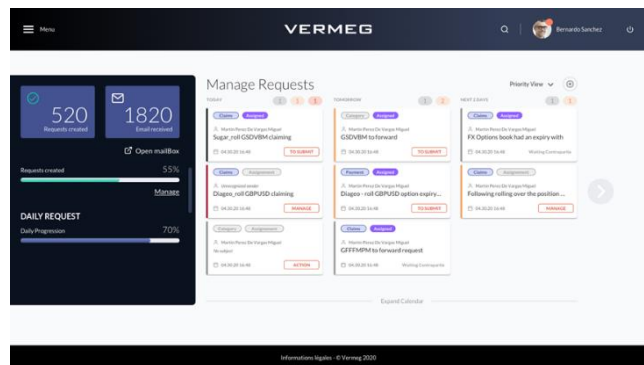
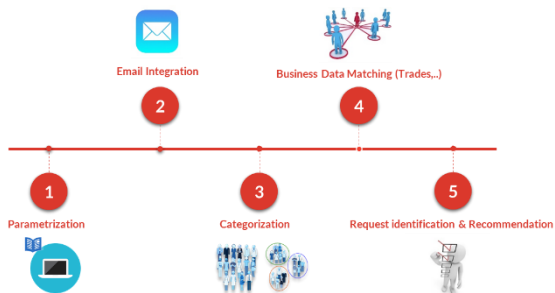
| **Manual Processing** of e-mails is time consuming, error prone, limits growth and is financially expensive.

Our Unique Value Proposition

VERMEG will accelerate your digital transformation, alleviating legacy system constraints, and unleashing value.

We're proven in the field, delivering functional and financial advantage to our clients and partners.

OUR PROPOSAL



Our email processing solution scans and classifies emails, links them with relevant transactions from your backend systems, identifies the intent generates or even executes tasks automatically.

In addition, our solution analyses the tone and vocabulary used in order to assess client satisfaction, and if necessary, alert management.

The result is an automated email system that saves time, money and improves your customer relationships.

KEY BENEFITS

- I **Dramatically shorten email processing times:** Cut email processing time from hours to seconds.
- I **Cost and operational risk reduction** through increased automation and standardization.
- I **Improved Customer Satisfaction:** Proactively address issues before they adversely affect the relationship.
- I **Grow your Customer Base:** Greater volumes can be managed without additional headcount.
- I **Management Oversight:** A comprehensive and intuitive user interface provides real-time tracking of email processing and accelerates decisions and prioritization.

THEY TRUST US



VERMEG DIGITAL ACCELERATORS

Our accelerators are based on open architecture, seamlessly integrating with your existing IT

They offer a business and technical abstraction layer to connect your legacy systems to an open digital world. We have already integrated with a range of e-mail and back-office trading systems.

We structure our solution around our wide range of digital, technical and business components. We will accelerate of your transformation!

OUR APPROACH

- I **Involve** all stakeholders (Finance, Risk, Businesses and IT).
- I **Prove** our expertise and agility in a 2-3 week pilot project, while clarifying and finalizing your needs.
- I **Deliver** digital content and journeys rapidly into production providing immediate business impact.
- I **Accelerate** Time to Value.

For further information, contact us at info@vermeg.com

Try it, you will adopt it !